Express Scripts Home Delivery – Fact Sheet

I. Effective September 1, 2012, EKU has selected home delivery from the Express Scripts Pharmacy as the required way to fill your maintenance medications – prescription drugs you take regularly to treat ongoing conditions. Listed below are the exceptions to home delivery:
   • If you take a controlled substance, you will continue to get that filled at a pharmacy.
   • If you get your prescription through a discount program, such as $4 at Kroger, you can continue to do so as long as the prescription is not ran through EKU’s insurance.
   • If you have secondary coverage such as Medicare or Medicaid, you can continue to have your prescriptions filled at a retail pharmacy. Please contact the EKU Benefits Office to ensure that Express Scripts has been notified of your secondary coverage.

II. With home delivery, you will save money by receiving a 3 month supply at the cost of two months of copays.

III. If you do not get your maintenance medications through home delivery and do not have one of the above exceptions, you will have to pay full price for your medication.

IV. Take one of these simple steps to get started today.
   • Enroll online 24/7 at StartHomeDelivery.com
     You will need your Express Scripts card to register. The EKU Benefits Office can assist you with registering.
   • Call Express Scripts at 877.697.7088, Monday – Friday, 8:30 a.m. to 6 p.m.
     Express Scripts will make the transition easy by contacting your doctor to get a new 90-day prescription.
   • Ask your doctor to fax your Rx to Express Scripts.
     The Benefits Office has a form you can take to your doctor.

V. Temporary prescriptions such as antibiotics will continue to be filled at your local pharmacy.

Important Phone Numbers:

Human Resources Rx Hotline/Benefits Office – 622-7777
Kentucky Rx Coalition – 855-218-5979
Express Scripts Customer Service – 800-451-6245